



What is Accession/Aero Patient

Accession/Aero patient is an Internet-based portal and app through which patients can become more active participants in their health care.

Aero patient is an app available on your phone. Where you can book and view your appointments. Accession is the internet-based portal of Aero patient.

The Crown Isle Clinic & Port Augusta Family practice is in the process of starting to test and implement this system and there may be errors or times when the website below is down. These outages are outside of the control of the clinics as this service is controlled by our medical record provider.

By using Accession Patient Portal and or aero patient app, you accept the terms and conditions and should be aware of the privacy statement listed on this web page.

How do I gain access to Accession/Aero Patient?

Accession for PC/Laptop- Internet address: <https://921.myaccession.com>

Aero Patient App (Smartphone)

Download the Aero patient app on your phone, the app is quicker and easier to use, your office staff will be provided you with the following:

User ID: health card number

Password: Last name

Path: <https://921.myaccession.com/aero>

What can I do with Accession/Aero Patient?

Book appointments

At the present time, only regular 10-minute appointments with your usual family physician can be booked online. If you want to schedule another type of appointment, or if you wish to see someone other than your own family doctor, you must phone the clinic. In addition, if you have any forms that need completion, please call the clinic to ensure you are notified of any potential fees that may be associated with the forms. You will be limited to scheduling a maximum of three future appointments. You are asked to book only one appointment on a given day.

Change your demographic information

If you move or change your phone number, you can now directly update these changes in your clinic record through Accession. This will help ensure our office can contact you in a timely fashion.